



\* Required Fields

**Letter of Protest**  
**in Docket \* \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_**

**Print**

**Email**

Date: \* April 22, 2011

**Protestant Information:**

Name \* Helen P. Smith

Mailing Address \* 216 Thackeray Lane

City, State Zip \* Lexington, SC 29073 Phone \* 803-467-2781

E-mail helenmay@sc.rr.com

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer of Carolina Water Service Inc. of SC and have been for over 30 years.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

I am submitting this in protest and opposition to Carolina Water Service Inc. of SC ("CWS") request to raise their water and sewer rates 80%. CWS wants to raise the average full-service water customer's bill of \$36 to over \$65 per month and also increase the full-service sewer bill to \$44 per month. CWS' proposed increase means the monthly bill for water and sewer at a bare minimum will be \$109. I know inflation has gone up on everything but 80% for water and sewer is simply unreasonable and outrageous.

CWS could save money each month by not spending it on printing and mailing costs for their water line insurance which is mailed to me almost every month from CWS in a separate mailing from my water/sewer bill.

In addition, CWS continues to not send timely bills for water and service. For example, my April 2011 bill is for a meter reading done on February 24, 2011. This is a little improvement over last year when bills were for usage that was at least 60 days prior to the meter reading; however, CWS' billing is still not as timely as it should be in comparison to other utilities such as cable, internet, telephone, electric & gas.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

I do not wish to make a personal appearance. However, as a Notary Public for the State of South Carolina (My Commission Expires 01/26/2019), I request that this letter of protest be admitted as my sworn testimony at the hearing.